



2306 45th Street
Cumberland, WI 54829
(715) 790-0757
info@schellpower.com

GENERATOR MAINTENANCE CONTRACT

This Agreement has been prepared to provide an annual service plan to keep the installed equipment in the highest state of readiness should an outage occur. The Customer (Customer) wishes to retain Schell Power & Light (Contractor) to provide the services specified below under the terms and conditions of this Agreement and the parties agree as follows.

CUSTOMER:

Name: _____

Address: _____

Telephone: _____

Email: _____

Customer will be referred to as Customer throughout this agreement.

GENERATOR INFORMATION:

Manufacturer: _____ Model: _____ Serial No: _____

Engine Hours Contract Start: _____ Installation Date: _____

Factory Warranty: Yes No Transfer Switch: _____

Other Equipment: _____

Contractor has performed an evaluation of the unit in and has notified the Customer of any deficiencies.

Yes No

CONDITIONS:

Term - The term of this agreement shall be one (1) year from _____, and it shall be automatically renewed from year to year thereafter, unless either party requests termination in writing of this agreement at least thirty (30) days prior to the agreements anniversary date.

Compensation - Customer agrees to pay Contractor \$_____, plus tax if applicable, for the performance of services, as defined. Payment is due at time of agreement signing and at anniversary date thereafter, unless otherwise specified. Contractor will bill for services annually.

Access to Equipment - Contractor will notify the Customer twenty four (24) hours prior entering the property to perform maintenance. Customer shall provide access to the equipment 365 days a year for the purpose of providing maintenance service.

Priority - Priority will be given to existing customers with signed service contracts in place, followed by existing customers, followed by new customers. In the event of a major outage, all service contract holders will be dealt with first before moving on.

Service Appointments - Service appointments are performed during normal business hours. Additional charges may apply for requests for after normal business hours, weekends and/or holidays.

SERVICES INCLUDED:

Remote Monitoring

Contractor will monitor the Customer's equipment remotely for exercise status, event history, and general fault conditions. Contractor will notify Customer of any high priority status updates warranting a service visit.

Contractor: _____

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Customer: _____

Annual Service Visit

Annual maintenance will consist of the following for all generators: Change engine oil and filter; Inspect, clean and/or replace additional filters per recommended maintenance schedule; Check and/or replace spark plugs per recommended maintenance schedule, if applicable; Check battery, connections and charging system; Check and lubricate engine linkages and adjust as necessary; Check condition of brushes & slip rings, if applicable; Check voltage and frequency produced by generator and adjust to proper settings; Check generator event log for system operation errors if applicable; Upgrade of controller firmware to latest version, if applicable; Check operation of transfer switch; Operate generator under load for at least ten minutes and check voltage and frequency; Check air inlets and outlets for debris, clean as necessary; Provide report to Customer of any condition that may require additional service and/or that may/may not fall under the manufacturer’s warranty.

Additional Services for liquid cooled units include the following: Check and add engine coolant if applicable (replace engine coolant as needed, billed); Inspect and verify operation of the coolant heater; Inspect radiator and cooling systems for any leaks.

Additional Checkup Visit(s)

Additional checkup visit to consist of the following for all generators: Visual inspection of the unit including oil level and fluids check, top off if necessary; Check generator event log for system operation errors if applicable. Visits will be spaced proportionally throughout the year.

Batteries - Batteries are a consumable item that will need to be replaced during the life of the unit and are not included in this contract. Typical life expectancy is 2-3 years. Batteries will be replaced as needed due to age and/or capacity remaining. Contractor will bill automatically if a replacement is needed.

Additional Repairs - Should the need for additional repairs be determined at the time of service, Contractor will notify the customer promptly and will not perform the work without prior authorization. Additional work will be performed on a time and materials basis and time will be billed at our posted hourly rate minus a 10% discount. All hard parts outside of warranty items will be billed at full price.

Normal generator operational hours generally do not exceed the manufacturer’s recommended interval for oil changes. This agreement assumes normal operating conditions throughout the year and entitles the Customer to one oil change per year. In the event that the customer requires more than one oil change within a contract cycle, Customer will be billed on a time and materials basis subject to said discounts.

Other Services:

Disclaimer

This agreement is strictly a maintenance service agreement only. The list of services set forth in this Agreement are exclusive, and the parties agree that no provision of this Agreement shall be construed as a product repair and/or replacement warranty, or a warranty of any other type. This Agreement shall not be construed to hold Contractor liable for damages caused by the failure of the generator or transfer equipment. The contractor retains the right to modify this agreement at any time and will notify the customer there of.

This Agreement represents the entire agreement of the parties concerning the maintenance contract.

This agreement is entered into as of the date written below.

CUSTOMER

Customer Signature

Date

Printed Name

SCHELL POWER & LIGHT

Signature

Date

Printed Name

Contractor: _____

Customer: _____